# Hopedale Medical Foundation: 2015 Annual Report







# THE HOPEDALE MEDICAL COMPLEX 2015 Annual Report Table of Contents

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### THE HOPEDALE MEDICAL FOUNDATION Established 1962

#### **Mission Statement**

To provide outstanding physician-directed health, wellness, and residential services in a personal, private, family atmosphere.

#### **Vision Statement**

To adhere to the time-honored practice of the private physician-patient relationship and to advance and sustain programs and practices for improved community health and wellness.

#### **Expectations of Excellence & Our Standards of Behavior**

At Hopedale Medical Complex, "average or above average performance" is considered unacceptable. Our Standards of Behavior and performance expectations encourage and reinforce a culture of high achievement and *outstanding* patient, employee and physician satisfaction. We use this lofty goal to guide us as an organization and improve the quality of care we deliver each day.

At HMC, everyone—our Board of Directors, physicians, management, non-management personnel and contractors—is expected to understand the importance of being held accountable in order to consistently achieve excellent patient satisfaction and outcomes. We believe that when performance is measured, we can verify whether we are meeting our goals and where we can improve our performance even further.

HMC thanks you for allowing us to serve your healthcare needs. There is no reason for our existence without YOU!







## Meet HMC's Board of Directors, CEO, & President/COO 2016



Alfred N. Rossi, MD CEO Board Chairman



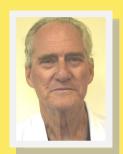
Matthew B. Rossi, MD Secretary/Treasurer Board Member



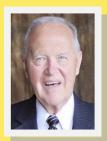
Mark F. Rossi President/COO



Phillip J. Rossi, MD Medical Director



Lawrence J. Rossi, Jr., MD Medical Director



Donald Oswald Board Member



Ray Slack Board Member



Jarie Slack Board Member



Michael McLaughlin Board Member



Roland Rich Board Member



Tom Hieser Board Member

#### **HMC-An Integral Part of Local Communities**

#### **Caring for the Community**.

Hopedale Medical Complex supports many community based services for the citizens we serve. These services come in the form of subsidized or free healthcare and financial support for various services. Although most people are aware of our hospital, nursing home and independent & assisted living services, HMC does so much more. The **Hopedale Pharmacy** has been serving local communities since 1957. Our customers can still enjoy the convenience of having a local pharmacy staffed with knowledgeable and dedicated professionals who also offer free prescription delivery to their homes. HMC staffs four **Satellite Physician Offices** in the area communities of Atlanta, Delavan, Mackinaw, and Manito. We are also home to **Miss Mona's Childcare**, a daycare primarily used as an employee benefit, but where several members of the community receive discounted childcare services as well. Hopedale Medical Complex offers numerous community activities at its newly renovated 34,000 square foot, \$2 million **Hopedale Wellness Center**, which opened in 2002. The Wellness Center offers modern equipment, fitness programs, cholesterol screenings, swim lessons, ballroom dancing, CPR classes, Silver Sneaker's, diabetes



VP of Clinical Operation, Emily Whitson, MS, ATC, helping prepare a Dee-Mack Football player for game night.

education classes, healthy life style classes and much more. Hopedale Wellness Center contributes over \$12,000 a year in wellness center memberships through financial assistance while absorbing over \$100,000 annually in financial losses. We believe this six figure subsidy is an investment in our employees and communities. HMC's outstanding Sports Medicine department also underwrites over \$40,000 a year in Sports Medicine Services for five local high schools (Delavan, Dee-Mack, Tremont, Hartsburg-Emden & Olympia).

The Hopedale Medical Complex has a long history of supporting Hopedale organizations and events in surrounding areas. In Fiscal Year 2015, various cash and "in-kind" donations were made to the Christian Life Academy (CLA) of Hopedale, area church groups and missions, the

American Heart Association, the Juvenile Diabetes Research Foundation, the American Cancer Society, St. Jude's and many schools (Prom's Booster Clubs, etc.) and other non-profit organizations. HMC has awarded nearly \$600,000 to local high school students since the inception of our health and farm scholarship program in 1980.

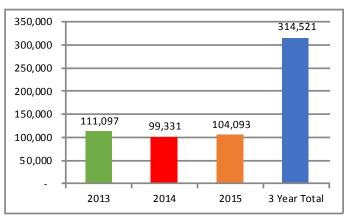
#### **HMC Financial Assistance Program**

Hopedale Medical Complex is owned and operated by the Hopedale Medical Foundation, a 501(c)(3) not-for-profit organization established in 1961. We provide acute care hospital, skilled nursing, senior living and wellness care to all persons, regardless of their ability to pay. In an effort to assist our patients, members and residents with access to our services when they are unable to pay, HMC offers an aggressive Financial Assistance Program, which may provide for deeply discounted or free care. In 2015, HMC wrote off more than \$1.1 million in charges for those in need.

#### "Old Fashioned" Patient Care

The employees and independent contractor physicians at Hopedale Medical Complex have a passion for serving others. We truly feel that our patients are part of an extended HMC family, worthy of outstanding care on each encounter. Hopedale Hospital, the Medical Arts Physicians Offices, and HMC's outpatient and ancillary departments offer a unique combination of exceptional, physician-directed care. HMC does not plan on converting to what's known as the "corporate owned" practice of medicine, as we believe a Physician's success is the product of

#### **Total Inpatient & Outpatient Visits & Procedures**

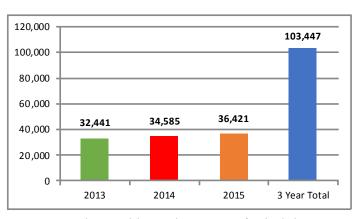


the doctor/patient relationship. Our doctors are not employees on a fixed salary who are directed by non-physician administrator pushing "the bottom line." HMC physicians treat patients with a high level of personal attention like in the "old days", because that is what is best for the <u>PATIENT</u>, and ultimately the hospital.

#### **Senior Living Services**

In 1960, our late founder, Dr. Lawrence J. Rossi, Sr., had a vision for a comfortable and safe residence for the elderly who were not in need of hospital or skilled nursing care. So in 1962, the first assisted living facility in downstate Illinois—Hopedale House, was opened. 55 years later, HMC still offers senior living care at three levels: The Hopedale Commons Independent Living Apartments, The Hopedale Commons (licensed) Assisted Living Apartments, and the Hopedale Nursing Home skilled nursing facility.

#### **Total Senior Living Days**

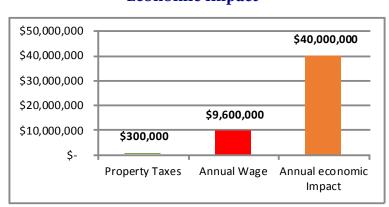


Residents requiring different levels of care can still be close to one another and have the peace of mind that comes with having quality doctors and an acute care hospital (with modern ER) on-site. It also saves our residents money because you should not have to pay for a higher level of service unless you actually need it! Few places can match the array of services offered at HMC, including physician offices, dental offices, pharmacy, 34,000 square foot Wellness Center, and intergenerational programming and activities all on-site.

#### Economic Impact— Estimated \$40 million Annually

As one of the largest employers in the school district, HMC plays a vital role in the continued financial prosperity of our communities. HMC provides employment to over 300 men and women with an average annual payroll of nearly \$10 million. The Illinois Hospital Association estimated that HMC is responsible for an annual \$40,000,000 impact to our service area's economy! HMC pays over

#### **Economic Impact**



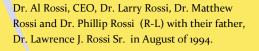
#### **Significant Milestones in 2015...**

#### **HMC Celebrates it's 60th Anniversary and Hospital Re-dedication**

On Saturday, May 9, 2015, Dr. Alfred Rossi, CEO of Hopedale Medical Foundation, proudly cut the ribbon on the long anticipated \$8.5 million "Phase I" addition to the Hopedale Medical Complex. A crowd of approximately 350 guests, including dignitaries from the Central Illinois area, heard Dr. Rossi and guest speakers-Senators Darin LaHood, Bill Brady, the Village Mayor Ace Eilts, Dr. Casey Graybeal, and Mrs. Lorayne Rossimarvel at the accomplishment of the Hopedale Medical Complex on its 60th anniversary. Msgr. Tim Nolan gave the invocation and C.O.O. Mark Rossi thanked everyone for their hard work and dedication that helped make the beautiful 35,000-square foot addition a reality.

The 2015 new addition includes a modern three-suite emergency department, a six-suite outpatient surgery addition, six beautiful "super-sized" hospital rooms, a helipad, and a bright and spacious lobby with a second floor mezzanine surgical waiting area. Total costs came in at just over \$11 million, with \$2 million spent on equipment, including an upgrade of a \$1.2 million hybrid angiography suite in the operating room. Groundbreaking for the new addition was in October, 2012, but construction did not begin until October, 2013. Unfortunately, the winter of 2013 was one of the fiercest winters on record. The harsh weather set back the construction schedule over two months, but the lost time was largely made up in the summer of 2014. Core Construction from Morton, Illinois, built the building with the help of St. Louis architectural firm, SPACE. Over \$1 million was raised in the Capital Campaign of 2010 and approximately 60% of that money was utilized for construction. HMC thanks all of our generous Capital Campaign donors (see attached), the architectural and design team, Core Construction and the assistance of our owner's representatives, Benchmark Construction (Mike Pflederer) and Paul Hartwig of Commercial Construction Consulting. A special thanks also goes to our staff and patients for their understanding, and to Heartland Bank of Bloomington, Illinois, which financed this momentous project. Everyone involved agrees that our late founder, Dr. Lawrence Rossi, Sr., is indeed smiling down at what Hopedale has been able to accomplish since his passing 15 years ago in Feb-







The Physicians, Drs. Al, Larry, Matthew and Phillip Rossi pose for a picture at the rededication ceremony, May 9, 2015.

#### **HMC** is the Home of Modern Technology

#### **New Technology at HMC**

Many advances and financial investments were made in the Information Technology area in fiscal year 2015. The most significant achievement was the implementation of the CPSI Electronic Health Record (EHR) system in the hospital, which allowed HMC to attest to "Meaningful Use Stage I." The EHR project spanned over eight months, involved all physicians and clinical staff, and cost in excess of \$700,000. All but approximately \$150,000 of the investment in software and hardware was paid for by the U.S. government. Meaningful Use Stage I was achieved on April 1, 2015, thanks to the hard work of our dedicated staff and the physicians. This new software places all patient records in secure electronic format and also allows patients to pay their bills and access their test results online.

To address disaster preparedness and to ensure that HMC is capable of maintaining continuity of care for our patients if faced with an internal or external disaster, HMC now performs daily, full back-ups of our computer servers. Patient information is protected from accidental disclosure through encryption and periodic audits.

A new \$200,000 Nurse Call System replaced HMC's 55 year old system in the hospital in February of 2015. The Telemetry Monitoring System ("EKG") also received a substantial upgrade at a cost of over \$60,000. Additionally, a \$275,000 security camera system with over 150 cameras was installed complex wide. Our investment and reliance on information technology also demonstrated the need for additional back up battery units for our Server Room to ensure that our staff and physicians have access to the very important information technology devices that we utilize, including telephones and electronic medical records, in the event of a power outage. HMC installed a new \$100,000 Caterpillar backup generator in 2014 to help in



#### New \$1.25 million Angiography Suite Upgrade

On August 22, 2014, the Hopedale Medical Complex, in conjunction with the Midwest Vascular Institute, purchased and installed a new \$1.25 million Toshiba CAS-880A Floor Mounted Five-Axis C-arm and CAT-880B Hybrid Catheterization Table (pictured).

The Five-Axis C-Arm is capable of performing fluoroscopy, radiography, and digital fluorography and can provide all clinical angles for diagnostic and interventional procedures. The Hybrid Catheterization Table facilitates catheterization of cardiac, cerebral, abdominal, and peripheral areas and can support open surgical procedures such as bile duct exploration and intestinal stent placement.

The new Toshiba system replaces HMC's original hybrid angiography system, which was installed in 1994 and was, at the time, the only hybrid angiography suite of its kind in Central Illinois. With the addition of this new equipment, HMC will continue to be at the forefront of patient vascular care!

#### **HMC Volunteers—Carrying on the Legacy**

HMC Volunteers have been the cornerstone of the hospital since the beginning. HMC's foundation was built on the hard work and dedication of volunteers, giving generously of their time and talents, and fostering a connection to the communities in which they live. The original Hopedale Medical Complex Ladies Auxiliary served as our principal fundraisers and helped operate the first hospital gift shop. They assisted in the activities department and became an essential component in HMC's success.

While times have changed, and volunteer opportunities have evolved substantially, HMC's need for volunteers is greater than ever. Our volunteers' work is still essential to our mission, providing an extra dimension of care and service to patients, compassion to families and visitors, and support services for staff.

Over the past year, a full time Volunteer Coordinator was hired, and over 3,000 total volunteer hours were completed. While our volunteers are asked to provide at least 50 hours of service a year, most of the dedicated individuals double or triple that number.

Throughout our operations, you will see our volunteers playing important roles, many for an extensive number of years. Arlis Springer of Delavan, IL, is celebrating his 10<sup>th</sup> anniversary as a transporter at the complex. Thelma Alford, who retired after 42 years as nurse, still spends 4 hours a week in our gift shop.

Since 1980, Volunteer Elsie Long has been woven into the history of HMC starting out when she assisted her mother, Mae Dietrich. Armed with "old fashioned" sewing machines, many volunteers, including Elsie and Mae, sewed bibs and diapers for the hospital as far back as 1955, over sixty years ago! As times changed, Elsie's volunteer role changed and she began working in the HMC Gift Shop and that is where you can still find her today. When asked why she chose the gift shop and has stayed on so long, "I said I would go where they needed me, and that is what they needed."

While every volunteer brings a unique story and past, common threads run through each of their lives. They each have the ability to give of their gifts and talents in a way that helps impact others in meaningful ways. We are honored to have such dedicated volunteers at HMC.

#### **Employees Continuing to Serve Off Duty**

Perhaps you have seen Greg Eberle, ATC, CES, CEAS, Manager of Wellness Programming, serving the members of Hopedale Wellness Center or the athletes at Tremont and Delavan Schools, but did you know Greg also serves HMC when he is not "on-duty".

Greg became actively involved with the Special Olympics of Illinois in 2011. In 2013, he was named the Medical Chairperson and works closely with the Special Olympics CEO. His duties consist of acting as the Lead Medical Person for the State of Illinois Summer Games (serving over 4,000 athletes), the State Basketball Tournament, and the Regional, Sectional & State Bowling Tournament. Greg also oversees the medical coverage for six area events, consults with Special Olympics International Healthy Athletes, wrote a section of the Special Olympics International handbook, teaches Sports First Aid and fitness at "Big Blue" (an all weekend training for Special



Olympics Coaches) and works with other professionals across the country on new fitness initiatives for Special Olympic Athletes. Greg is an outstanding ambassador for HMC!

#### **Hopedale Medical Foundation Scholarship Program**

The Hopedale Medical Foundation provides annual scholarships to five area high school seniors and college freshman majoring in healthcare and agricultural fields. The program has awarded nearly \$600,000 since its inception in 1980. The scholarships are awarded by an independent committee and donations to the fund are tax deductible.

#### 2014 Scholarship Recipients

- Travis Pflederer (Tremont High School) attending University of Illinois (Champaign-Urbana)
- Ian Kilby (Dee-Mack High School) attending Iowa State University
- Samantha Vique (Dee-Mack High School) attending Eureka College
- Emma Sauder (Dee-Mack High School) attending OSF Medical Center College of Nursing
- Elizabeth Rush (Olympia High School) attending Lincoln Christian University
- Gabriele Meissner (Olympia High School) attending University of Minnesota
- Brooke Bolliger (Tremont High School) attending Illinois Central College

#### 2015 Scholarship Recipients

- Kelsi Nicole Miller (Tremont High School) attending University of Illinois (Champaign-Urbana)
- Jack Daniel Moore (Tremont High School) attending University of Illinois (Champaign-Urbana)
- Macey Michele Peterson (Dee-Mack High School) attending Truman State University
- Taylor Brooke Davis (Olympia High School) attending Iowa State University
- Eryn Jacobs (Midwest Central High School) attending Methodist College UnityPoint Health

#### **Recognizing Our Employees**

Hopedale Medical Complex is committed to providing exceptional care to all. When surveyed, our devoted patients, members, and residents, tell us that our staff continually goes the extra mile. If you have had an experience that was above and beyond your expectations, we would like to encourage you to log on to the Hopedale Medical Complex website at <a href="www.HopedaleMC.com">www.HopedaleMC.com</a> and nominate that employee for the CARE Award.

Through this new CARE Award program, HMC recognizes exceptional efforts displayed by our staff on a daily basis. Your stories of gratitude continue to inspire our caregivers to strive for excellence while providing the care you need and appreciate.



#### THANK YOU TO HMC SUPPORTERS AND DONORS

A huge "Thank you" goes out to the hundreds of people who have supported the Hopedale Medical Foundation throughout the years. Gifts to our Foundation are greatly appreciated and are tax deductible to the fullest extent of the law. Support from loyal supporters, grateful patients, new donors, our own employees and physicians, and many others allows us to continue our charitable mission. Without you, we could not do what we do!

#### **MEMORIAL GIFTS "GIVING TREE"**

Gift in Memory of Ruth E. Kucik

Gift in Memory of Bertha "BJ" Galloway

Gift in Memory of Susan Irene Devore

Gift in Memory of Wilbur Hallstein

Gift in Memory of Robert J. Eidenmiller

Gift in Honor of Lindsey Blankenship

Gift in Memory of Dorothy Goeken

Gift in Memory of Henry & Edna Pelc

Gift in Memory of Bernice B. Nafziger Oswald

Gift in Memory of Alice Temple

Gift in Apprecation Bob & Doris Eason

Gift in Memory of Mary E. Connell

Gift in Memory of Corbie & Flora Kessinger

Gift in Memory of Chris and Bessie DeSutter

Gift in Memory of Russell L. Jeckel

Gift in Memory of Raymond Temple

Gift in Memory of Shirley Hoffman

Gift in Memory of Daniel McDonald

Gift in Memory of Donald Oswald Sr.

Gift in Memory of Dort May

Gift in Memory of Bob Brandl

Gift in Memory of Colleen Hoch Arbuckle

Gift in Memory of Lois Stephens

Gift in Memory of Zelma Smola

Gift in Memory of Lila Mae Webb Jeckel

Gift in Memory of Mary Sue Post

Gift in Memory of Red Marshall

Gift in Memory of Mary K. Marshall

Gift in Memory of Marion Love

Gift in Memory of Fred Craddick

Gift in Memory of Joyce Stanisic

Gift in Memory of A.H. Hoffman

Gift in Memory of Thomas H. Stanisic, M.D.

Gift in Memory of Joan VanDyke

Gift in Memory of Ruthie Schilpp

Gift in Memory of Emery Yuhas, Jr.

Gift in Memory of Glenda Wagoner

Gift in Memory of Hal R. Willett

Gift in Memory of Joan Herndon

Gift in Memory of Bill Blake

Gift in Memory of Dorothy M. Haning

Gift in Memory of John B. Haning

Gift in Memory of Charles J. Bourscheidt

Gift in Memory of Doris Ryan

Gift in Honor of David & Lois Chisholm

Gift in Memory of Phyllis Martin, RN

Gift in Memory of Rex Barton

Gift in Memory of Anna Weyhrich

Gift in Memory of Billy "Dude" Wilkes

Gift in Memory of Roger L. Kunkel

Gift in Memory of Jeanette Fischer

Gift in Memory of Macle E. Bryan

Gift in Memory of William "Hank" Fischer

Gift in Memory of Clarence W. Mayrose

Gift in Memory of Carl D. Mobley

Gift in Memory of Kyle F. Whitten, DPM

Gift in Memory of Wayne & Eleanor Howard

Gift in Memory of Jennie Strauman

Gift in Memory of Kenneth E. Walsh, Jr.

Gift in Memory of Virginia Polson

Gift in Memory of Earl & Jean Schertz

Gift in Memory of Reggie Gaskill

Gift in Memory of Judy Riddle

Gift in Memory of Stephen Wagenbach

Gift in Memory of Eleanor Pedreyra

## **CAPITAL CAMPAIGN DONORS Over \$1 million goal reached in 2010**



#### **Gifts over \$25,000**

Lorayne T. Rossi Trust
Dixie & Conley Ahart
Norman Diekhoff Estate
Peggy & John Haning
Wayne and Janice Litwiller
Holmes Radford
Dr. Alfred & Peggie Rossi
Phillip Rossi, MD

#### Gifts \$5,000-\$25,000

William Baumgartner, MD
Catherine & Darrell Birkey
John & Becky Brandt
Ed & Teresa Buck
JoAnn Butzow
Clinical Radiologists, S.C.
Marvin L. Goeken
Dr. Gregory V. Guard
Gerald R. Hayes
Thomas Hayes

Billy Hoch
Thomas Hieser
Diane & Vic Imig
Lorraine Jeckel
Leonard and Betty Krusemark
Sarah Litwiller
Ben & Beverly Maurer
Kathy McMahon
Karen Nordstrom-Hutchison, DDS
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Melvin & Donna Pleines

Rich Foellner, DO & Marietta
Rossi
Matthew Rossi, MD
Drs. Joe & Emma Rossi
Mark & Marla Rossi
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The Diekhoff Family

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Ms Teresa Friedrich The Friedrich Family Ed & Verla Frietsch

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The Garlisch Family
The Gathman Family
The Gathmann Family
Corey and Kelly George
The George Family

Clem Gibson

Susan & David Gilchrist

Steven Girdler

Joby & Richard Glenn

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Mr. and Mrs. Glueck
William Glueck
Ms. Eleanor Gocker
Norma Gordier
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Carla & Keith Haning
Eric and Celeste Hansen

Cary Harar

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Mrs. Ruby Harmsen
Ms. Julie Harris
LaVerne Harvey

Gilbert & Lana Hasenyager

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Judy Heiser

Mr. & Mrs. Rick Heiser Mr. & Mrs. Floyd Heller

Kelly Helmick

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